

Briefly

Transforming

As the Air Force continues to adapt to the future, Security Forces are increasingly transforming into combat roles.

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Demography

The Air Force Personnel Center recently released its quarterly demographics report offering a snapshot of the service's active-duty and civilian force. **Page 6**

Balloons away



Holloman held its first balloon rally Saturday at Nennenger Pad.

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Air and Space Expeditionary Force **Tempo**

As of January 13, 188 Airmen were deployed to 10 countries around the world

Getting Airmen safely home

Stealth Taxi Chit Program allows Airmen to get cab rides without paying up front

by Spc. (Ret.) James Matise Sunburst staff writer

The 49th Fighter Wing, along with the rest of the Air Force, has long been on the offense against drunk driving.

Although Holloman's safe-ride program 572-RIDE picked up more than 800 people last year and fewer Airmen were arrested for driving under the influence last year than in 2004, DUI incidents still occur. Four Airmen were arrested for driving drunk from Dec. 25 to Jan. 1 alone.

Airmen who do not use the 572-RIDE program and have no cash for a taxicab have yet another alternative to driving drunk: Give the taxicab driver an official IOU.

The Community Action Information Board launched the Stealth Taxi Chit Program in December 2004 to help Airmen and their dependents get home safely after a night of socializing or in the event of a car breakdown.

The program allows every Airman at Holloman to receive a taxi chit voucher that can be used for local taxi service, said Lt. Col. Juliette Robinson, 49th Medical Group chief nurse executive.

"The impetus behind the program is to make sure nobody has an excuse to drive under the influence [of alcohol]," Colonel Robinson said.

The program also allows Airmen and dependents to use the chit in case



Photo illustration by Spc. (Ret.) James Matise

The Stealth Taxi Chit Program, an agreement between Holloman and Dollar Cab in Alamogordo, allows Airmen and dependents to present an IOU voucher to a taxicab driver if they find themselves in need of a ride after a night of socializing or any emergency where they do not have cash on hand to pay for the cab.

their car breaks down or if some other emergency arises where they do not have cash to pay for a taxi.

"Airmen can also elect to have chits issued to their spouses and other dependents," Colonel Robinson said.

The chit is issued by each squadron's first sergeant for service from Dollar Cab in Alamogordo. Any Airman needing a ride can call one of the numbers on the front of the chit and present the chit to the driver.

"Make sure the info on the front of the chit, especially the amount, is filled in accurately," Colonel Robinson said. The taxi driver will keep the chit and turn it in to Family Services, located in the 49th Mission Support Squadron Airman and Family Readiness Center, who will pay the cab fare out of cash on hand. The Airman is then responsible for reimbursing Family Services.

"That is the role of Family Services – they act as the underwriter," said Ms. Lenn Furrow, 49th MSS AFRC director. "The individual who uses the chit has three business days to come here and reimburse Family Services."

See TAXI on page 4

COMMENTARY

Service, greatness go hand in hand

by Mr. James Colvin

Retired Air Force lieutenant colonel

Q: Why is it important we as a military populace continue to commemorate the life of Dr. Martin Luther King Jr.?

A: It is important – I dare say necessary – that the military community continue to commemorate the life of Dr. King. In the 57 years since President Harry S. Truman signed Executive Order 9981, the Desegregation Order, the United States Armed Forces has been the vanguard of social change in America. Without desegregation, the United States would not be in the position to promote freedom and democracy around the world.

Q: What do you think Dr. King would have to say about the diversity of today's military?

A: I'm not sure what Dr. King would say about diversity within the Armed Forces today. I imagine he might say that America, and hence the Armed Forces, has made tremendous strides in the forty years since passing the 1964 Civil Rights Act and 1965 Voting Rights Act. I think he might say the Armed Forces best represents his "dream" in action. The Armed Forces, although now an all-volunteer force, continues its role as a melting pot, where every ethnic group, male and female, comes together to serve the common good. Dr. King's dream, "that one day this nation will rise up and live out the true meaning of its creed ... that all men are created equal," is probably best exemplified in the Armed Forces. I think he might say that minority leadership and opportunities for advancement within Armed Forces have increased tremendously, and I think he might

say "stay the course, stay vigilant and don't forget the price of freedom."

Q: What is the link between greatness and service to a higher cause?

A: Benjamin Franklin believed the noblest thing in the world is to do good. When you have done well in your life, you must then go out and do good for others. Dr. King put it this way: "Everybody can be great because anybody can serve. You don't have to have a college degree to serve. You don't have to make your subject and your verb agree to serve ... You don't have to know the second theory of thermodynamics in physics to serve. You only need a heart full of grace. A soul generated by love." I believe you must have conviction. You must identify a cause or value far greater than yourself, a position that you are willing to fight for and quite possibly die for. It may be something you never get recognized for. That selfless service is far greater than any material gain.

Q: How important is it for military members to at least attempt to emulate Dr. King's level of conviction in our service to the country?

A: It is mission essential that military members emulate Dr. King's principles of moral and physical courage, service and excellence. I think there is no better way to serve than to serve in the U.S. Armed Forces. In January 1948, President Truman decided to end segregation in the Armed Forces and the Civil Service through executive order rather than legislation. Today, to work as a cohesive unit and Total Force, we must serve with respect for one another, be tolerant of our differences and celebrate our similarities. I believe one of the great legacies of former Secretary of the Air Force, Dr. Sheila E. Widnall, are the Air Force Core Values: Integrity First, Service Before Self and Excellence in All We Do. Those same core values are indicative of Dr. King's legacy.

Q: While the military has made strides towards diversification and has trained its members in a variety of equal opportunity issues, what may supervisors do to ensure the force doesn't become complacent when it comes to racial sensitivity and respect?

A: Complacency is the enemy of progress. It is a sense of security or self-satisfaction with a given situation. Mahatma Ghandi said, "You must be the change you wish to see in the world." All military leaders and supervisors have an obligation to act. They must lead by example, provide fair treatment in the work place and allow equal opportunity in all aspects of military life. They must not tolerate or be associated with racially or sexually inappropriate comments or acts. They must work together side by side, Airman by Airman, flight by flight and squadron by squadron to serve the greater good.

One way to ensure Dr. King's legacy is appreciated by younger troops and to motivate them to pass it on is to have organizational activities that demonstrate Dr. King's leadership principles. His legacy is not so much what he stood against or for, but the principles indelibly etched in his mind under which he operated. He stood up for the principles of righteousness, justice and truth in the face of grave adversity. He acted on the principles of moral integrity, perseverance and temperance. These are the values we should instill in our young troops today.

DUI Update

Days since last DUI

DUIs this year

This week last year

Last six DUIs

• 49 COM

Dec. 30

• 49 OSS • 49 MSS

Dec. 29 Dec. 26

• 49 MMS • 49 AMXS

Dec. 25

• 49 MMS

Dec. 1 Oct. 29

572-RIDE works!

Calls made are lives saved

30 Saves this year

4 Saves this week



Low: 26 **TODAY**



High: <u>56</u> Low: 24 SATURDAY



High: 58 Low: 26 SUNDAY



High: 60 Low: 28 **MONDAY**

Weather forecast provided by the 49th Operations Support Squadron Weather Flight

Holloman otline

The Hotline is your direct link to the 49th Fighter Wing commander. If you've tried to solve the problem yourself and haven't been able to get results, call 572-7500 or e-mail cc. hotline (a)holloman.af.mil.

Before submitting a Hotline, please give the appropriate agencies a chance to work out the problem.

Housing office	2-3981
Housing maintenance	
Medical clinic	2-5991
Finance	
Services	
Commissary	
Fraud, waste and abuse	
BX	

572-7500



Brig. Gen. Kurt Cichowski 49th FW commander

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NEWS
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From page 1

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taxi chit program was instituted, Dollar Cab ran simits with each squadron on base, said Mr. Jim Moore,

"Now, all the

drivers are familiar

[with the chit]. If

there's a problem, I

want a phone call."

Mr. Jim Moore

Dollar Cab owner

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said there were the past where not recognize that problem lved. Unit first e his cell phone ase any similar se.

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h the chit]," he e's a problem, I want a phone call."

b is currently the only local taxicab company in busihits also list a number for TNT Cab, but that number

o operates 24 hours a day, and Mr. Moore said he fully taxi chit program.

d program," he said. "I like it."

10 to 100 to	ter Wing—Taxi Clut ab —434-8294/430-1610
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SSN Last 4:	Amount:
Date Used:	Time:
Driver:	Os also
Passenger:	P. C.

this card, I incur a financial obligation to reimolloman Family Services (572-7754) within 3 duty

Taxi Chit Instructions

- I Taxi company on front of card
- implete front of chit upon use
- driver will complete his portion, ain chit, and turn into FSC.
- ntact FSC to pay chit (3 business days to pay)
- tnew chit from unit

n Against Drunk Driving — 572-RIDE

nple of the taxi chit front (top) and back (above). a chit, contact your unit first sergeant.

Save a wingman's life. Volunteer.

Airmen Against Drunk Driving

Security Forces transformation: more than meets the eye

'It's time to alter our mentality, practice for today's reality,' says SF director

by Senior Airman J.G. Buzanowski Air Force Print News

WASHINGTON — As the Air Force continues to adapt

for the future, changes to the Security Forces career field will affect the total force.

Brig. Gen. Robert Holmes, director of Security Forces and force protection, calls these transformations a "refocus" on

how his people train and fight.

"We're not in the Cold War anymore; we have to alter our mentality and our practices for today's reality," the general said. "Because of the nature of the threat, our Airmen are fighting the global war on terror on the front lines, and we owe it to them to provide training, equipment and resources to be effective."

Essentially, Security Forces Airmen will focus on preparing for their war fighting mission at forward locations as well as security at a fixed installation, General Holmes said.

As an example, he cited an Air Force task force that operated around Balad Air Base, Iraq, for two months in 2005. The unit patrolled the local towns and found weapons caches as well as individuals who posed a threat to the base.

"Our Airmen are going 'outside the wire' to conduct missions and are proving successful in keeping people safe," General Holmes said, "not only for the folks stationed at the base, but people who live and work in the local area as well. This is very important in the present war on terror."

Security Forces Airmen must learn counter-insurgency techniques and in doing so, they'll operate more effectively in joint operations, said Maj. Gen. Norman Seip, air and space operations assistant deputy chief of staff.

"We need to be prepared for a

full spectrum of threats against an air field," General Seip said. "That means taking more responsibility for defense of our mission, so our sister services can concentrate on their own tasks. We need to understand how they operate, so we're working closely with the Army to identify additional ways to train our Airmen."

While Security Forces will focus more on their war fighting competencies, Air Force leaders are reviewing several options for installation protection duties such as entry control at home stations. Plans call for more Department of Defense civilians, greater affiliation with Guard and Reserve units and better use of technologies, General Holmes said.

The changes to the Security Forces career field will present the opportunity for other Airman to participate in installation security. While that doesn't necessarily mean everyone will have a rotation checking identification cards at a gate, it does mean more comprehensive training, awareness and capability to respond and participate, he said.

"Will every Airman be a cop? No. But every Airman will be a warrior," General Holmes said. "Every Airman needs to be trained in basic force protection skills and must be prepared to defend an air base and themselves in the event of an attack. This means more than just qualifying with a weapon. We want Airmen to be comfortable with their duty weapon and to develop their shooting skills."

While definitive plans have not been finalized, General Holmes also said one of the transformation goals is bringing Security Forces Airmen back in step with standard Air Force 4-month deployments.

"Right now our folks are going out for 179-day rotations," he said. "Our Airmen need time to reconstitute and train, so it's important to get them in line with the rest of the Air Force. We aim

to do just that."

Overall, General Holmes said the changes would make security forces Airmen more effective and relevant to Air Force needs in the face of the current changing nature of warfare.

"We want to make our Airmen more proficient, and to do that, we need to adapt," General Holmes said. "We're going to change our training, our tactics and our procedures and the Air Force will be better for it."

According to Maj. Kenneth Ohlson, 49th Security Forces Squadron commander, the early stages of the Security Forces transformation are occurring here at Holloman and every member of the wing will be integrated in base defense.

"With more and more Security Forces [Airmen] heading to deployed locations and moving outside the wire, we will be asking more people to get involved in the defense of the base," he said - (AFPN)

Service demographics offer snapshot of force

RANDOLPH AIR FORCE BASE, Texas — The Air Force Personnel Center recently published its quarterly demographics report offering a snapshot of the service's active-duty and civilian force, as of Dec. 31. Statistics are rounded to the nearest tenth.

Active-Duty Demographics:

- There are 347,398 activeduty Airmen; 72,167 officers and 275,231 enlisted
- The Air Force has 13,689 pilots, 4,501 navigators, 1,344 air battle managers and 36,035 non-rated line officers in the grade of lieutenant colonel and below

Age:

• The average age of the officer force is 35 and 29 for the enlisted force

Gender:

- There are 68,161 women who comprise 19.6 percent of the force; 18.4 percent of whom are officers and 20 percent are enlisted.
- 60.9 percent of female officers are line officers and 39.1

percent are non-line; 85.5 percent of male officers are line officers and 14.5 percent are non-line.

- There are 575 female pilots and 209 female navigators. Race (The following percentages cover self-reported racial information):
- 0.5 percent are American Indian or Alaska Native
 - 2.2 percent are Asian.
- 5 percent are black or African American
- 0.7 percent are native Hawaiian or other Pacific Islander
 - 74.6 percent are white
- •1.3 percent are from more than one of the categories
- •5.8 percent declined to re-

Ethnicity ("Hispanic or Latino" is considered an ethnic, not a racial, category, which is registered separately and in addition to the above racial categories):

- 8.4 percent of Airmen call themselves "Hispanic/Latino"
- 88.8 percent are "not Hispanic/Latino"
- 2.8 percent declined to respond

Marital Status:

• 60.7 percent of the force is married

Family Members:

- Active duty members supported 532,303 family members, and 430,482 family members reside in Airmen's households *Overseas*:
- 21.4 percent of the force is assigned overseas (including Alaska and Hawaii); this includes 10,878 officers and 63,445 enlisted Airmen

Total Active Federal Military Service:

• The average total active federal military service is 11 years for officers and nine years for enlisted Airmen

Academic Education:

- 48.7 percent of officers have advanced or professional degrees; 39.1 percent have master's degrees, 8.3 percent have professional degrees and 1.4 percent have doctorate degrees
- 22.8 percent of company grade officers have advanced degrees; 16.7 percent have master's degrees, 5.7 percent have professional de-

grees and 0.4 percent have doctorate degrees

- 86.4 percent of field grade officers have advanced degrees; 71.5 percent have master's degrees, 12.2 percent have professional degrees and 2.7 percent have doctorate degrees
- 99.9 percent of the enlisted force have at least a high school education; 73.5 percent have some semester hours towards a college degree; 15.6 percent have an associate's degree or equivalent semester hours; 4.6 percent have a bachelor's degree; 0.7 percent have a master's degree; and .01 percent have a professional or doctorate degree

Component:

• 38.5 percent of officers have a regular commission; 38.4 percent of the line officers have a regular commission

Developmental Education:

• 57.1 percent of officers have completed one or more PME or developmental education courses either in residence or by correspondence; 8,298 have completed at least one senior service school or senior developmental education course, 15,233 have completed an intermediate level course, while 17,645 have completed Squadron Officer School

Source of Commissioning:
• 19.3 percent of officers were commissioned through the Air Force Academy, 42.5 percent through Reserve Officer Training Corps and 21.7 percent through Officer Training School; the remaining 16.5 percent were commissioned from other sources (direct appointment, etc.)

Civilian Employee Demographics:

• There are 142,968 civilian employees; 76.2 percent are "white collar" and 23.8 percent are "blue collar"

Citizenship:

• 133,691 civilians are U.S. citizens, including U.S. nationals (9,810 are Air Force Reserve Technicians); 9,274 are foreign national employees and three are other non-U.S. employees in the U.S. or a U.S. territory

Further demographics may be found at www.af.mil. - (AFPN)

Celebrating African American/Black History Month

Holloman hosts several events commemorating contributions of African Americans

February, dedicated as National African American History Month, celebrates the sacrifices, achievements and legacy of African Americans.

This year, the Holloman African American/Black History Month committee and the African American Heritage Association is sponsoring several activities for the month of February.

These events are designed to educate Team Holloman on the contributions made by African Americans or their supporters.

Team Holloman is encouraged to attend and help remember the men and women of the past and to continue to shape and build present and future leaders of tomorrow.

The following events are scheduled to take place at the dates and times noted:

• Opening Ceremony, 11a.m. to 2 p.m. Wednesday in the Community Activities Center. The guest speaker is Col. Stevenson Reed, Air Defense Artillery Test Directorate director. Holloman Middle School Choir and Chap-

arral Middle School jazz band are scheduled to perform.

- Food Tasting Festival, 11 a.m. to 1 p.m. Feb. 16 in the Base Chapel Annex. Volunteers are needed to help set up, serve and clean up. If interested, contact Ms. Carolyn Peeler at 572-7004.
- Saturday Afternoon Movie Marathon featuring "Black Classics," 12 p.m. to 6 p.m. Feb. 11 at the Community Activities Center. Movie matinee features are Fat Albert, The Wiz, Sounder, The Color Purple, Raisin in the Sun

and more. For more information, contact 1st Lt. Charnelle Joiner at 572-3785.

- Career Day, 10 a.m. to 3 p.m. Feb. 23 at the Oasis Enlisted Club.
- Black History Month luncheon, 11 a.m. to 12:30 p.m. Feb. 28 at the Oasis Enlisted Club. The guest speaker will be the Honorable Ruby Butler DeMesme, BearingPoint executive director. Tickets are \$6.50 for club members and \$8.50 for non-members. To purchase tickets contact your group/squadron POCs.
- Trivia Contest, Feb. 1 24. Trivia questionnaires can be picked up at the Base Library, Airman and Family Readiness Center and Finance customer service.
- Storytelling at the Child Development Center Feb. 10, 17 and 24 from 9:30 a.m. to 10 a.m. If you are interested in volunteering, contact Senior Master Sgt. Williams at 572-5696.

For more information or to volunteer, contact Capt. Vince King at 572-5406 or Ms. Carolyn Peeler at 572-7004.

ACC command chief brings message to SWA

by Staff Sgt. Alicia Prakash

Central Command Public Affairs

SOUTHWEST ASIA — The command chief master sergeant from Air Combat Command visited Southwest Asia to bring a message to his Airmen Jan. 13.

During his visit, Command Chief Master Sgt. Dave Popp relayed a clear vision of what the 84,000 Airmen in ACC bring to the fight.

Chief Popp said the purpose of his visit was to ensure the Airmen ACC deploys are trained and equipped to carry out the U.S. Central Command Air Force mission.

He said being combat ready means more than just job qualification.

"Being combat ready means Airmen are properly identified, trained, equipped and have their personal lives in order before they deploy," he said. "With close to 3,000 Airmen working outside the wire supporting sister service missions, our predeployment preparation is vital to mission success."

As he traveled through Iraq and Kuwait, the chief was able to meet with Airmen fulfilling the

"in lieu of" requirements.

Chief Popp said, "Our Security Forces, CE, Transportation, Finance and many others working outside the wire are truly impressive – doing what Airmen do best, getting the mission done.

"ACC's number one weapon is our Airmen. We must take care of them and their families so they are ready to take care of the mission."

During his visit, Chief Popp also visited the Camp Beuhring and the Udairi Range complex in Kuwait where some Airmen receive their final training prior to going into Iraq.

After attending the many different training events, the chief also took part in a live-fire convoy training exercise.

Chief Popp said, "It was great talking with the range instructors. The feedback I got about our Airmen was outstanding. They told me our Airmen are focused, disciplined and ready to carry out any mission."

Chief Popp said this was of no surprise.

"All of our Airmen are trained and combat ready professionals. This is what we do, and what we have done, in Southwest Asia for the last 15 years here," he added.

NEWS



Photo by Chief Master Sgt. Curtis Walker

1st Lt. Nathan Miles, 49th Security Forces Squadron, poses with Chief Master Sgt. of the Air Force Gerald Murray (left) and Air Force Chief of Staff Gen. Michael Moseley, during their visit to a forward deployed location. Lieutenant Miles serves as a night-shift security forces flight commander at the deployed location.

CENTAF airpower summary released

SOUTHWEST ASIA — U. S. Central Command Air Forces officials released today's airpower summary.

Coalition aircraft flew 32 close-air-support missions Jan. 23 for Operation Iraqi Freedom. They included support to coalition troops, infrastructure protection, reconstruction activities and operations to deter and disrupt terrorist activities. Air Force F-15 Eagles and F-16 Fighting Falcons provided close air support to coalition troops in contact with anti-Iraqi forces near Al Iskandariyah, Al Mahmudiyah, Al Miqdadiyah and Balad.

In addition, 10 Air Force intelligence, surveillance and reconnaissance, or ISR, aircraft flew missions in support of operations in Iraq.

In Afghanistan, coalition aircraft flew 19 close-air-support missions in support of Operation Enduring Freedom. They in-

cluded support to coalition and Afghan troops, reconstruction activities and presence route patrols. Five Air Force ISR aircraft flew missions in support of operations in Afghanistan. Also, Royal Air Force fighter aircraft flew in a non-traditional ISP role

Air Force C-130 Hercules and C-17 Globemaster IIIs provided intra-theater heavy airlift support, helping sustain operations throughout Afghanistan, Iraq and the Horn of Africa. They flew 170 airlift sorties, delivered 335 tons of cargo and transported 3,070 passengers. This included approximately 18,300 pounds of humanitarian aid air-dropped in Afghanistan.

Coalition C-130 crews from Canada, Japan and South Korea flew in support of either OIF or OEF. On Jan. 22, Air Force and RAF tankers flew 27 sorties and off-loaded more than 1.9 million pounds of fuel. - (AFPN)



Two members of the Holloman Eaglets, a cheer leading squad of girls between ages five and eight, cheer Jan. 13 at the Holloman Middle School gymnasium.

Careers abound



Photos by Ms. Teresa Gallagher

Holloman Middle School student Kayleigh Schreyer suits up in fire protection gear and fellow student Victoria Garcia assists at the Holloman Middle School Annual Career Fair Wednesday. The gear was part of a display sponsored by Holloman Fire Department Station 2.



U.S. Border Patrol Senior Patrol Agent David Graham tells Holloman Middle School students attending the career fair what it's like working in all types of hazardous weather conditions.



Staff Sgt. Cheri A. Hernandez 49th Medical Operations Squadron

Duty title: Aerospace Medical Service craftsman

Time in service: seven years, four months

Time at Holloman: one year, five months

Home town: Lubbock, Texas Personal and career goals: obtain bachelor's degrees in nursing and teaching

Why is serving in the Air Force important to you? I serve my country by helping to keep it free.

What is the highlight of your Holloman tour? Working with my pediatric patients and family. I have learned many of the do's and don'ts about being a good parent. Also, becoming pregnant and having a beautiful baby girl.

What is your favorite quote? "The moment you stop learning, you stop leading." – *Rick Warren*.

I like this quote because I feel it is important for each of us to know each other's jobs, so if we lose one person it does not seem like the end of the world. Also, the world is constantly changing with technology. If our minds become crystallized, life will become more difficult.

What motivates you to be a better Airman? The green Airmen who come in without a clue and those who think they have a clue. Knowing I was once

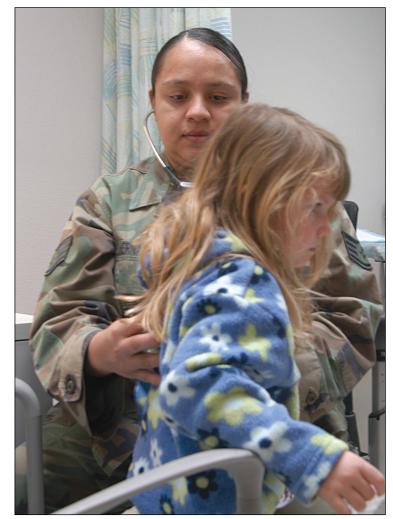


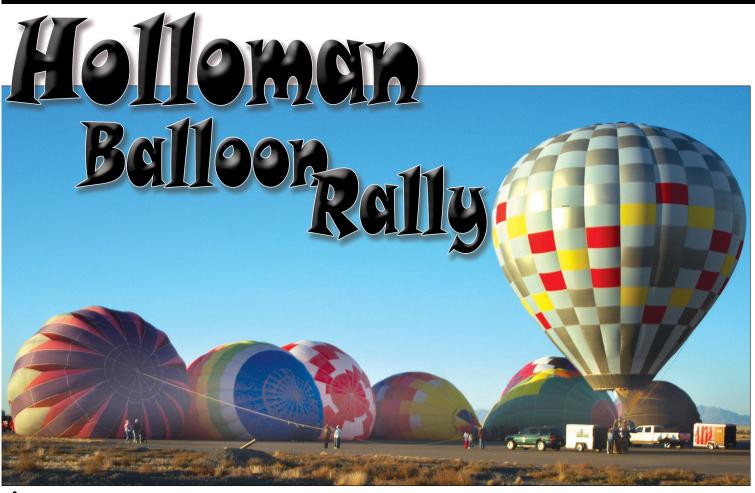
Photo by Tech. Sgt. Ray Bowden

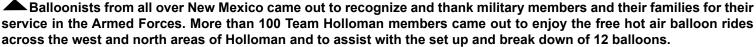
Staff Sgt. Cheri Hernandez uses a stethoscope on threeyear-old Season Bibeault to listen to her breathing.

in their shoes and just needed someone to show me the way. I want to make sure I leave the Air Force better than when I came in it.

How do you set an example for other troops? I decided a long time ago I would learn from both positive and negative traits from past supervisors to help change

the future of young Airmen. For example, I told myself I would not use, "Do as I say and not as I do." I just felt as a young Airman "Why can they do that but I can't?" In the long run, it hurts us all. When I say negative traits, I mean there is always a good side to a bad issue. Everything happens for a reason – just learn from it.







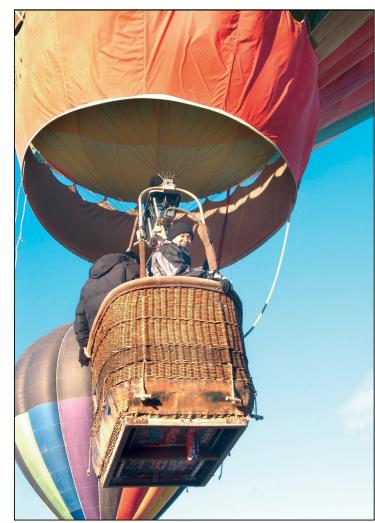
Photos by 2nd Lt. Melissa J. Stevens

Gracee Bridenthal, 3, watches as several hot air balloons rise in the sky Saturday at the Nennenger pad here. The balloon owners launched from the same location that then-Capt. Joe Kittinger began his recordbreaking 102,800-foot jump from Excelsior III, a hot air balloon, Aug. 16, 1960. On that jump, he set records for highest balloon ascent, highest parachute jump, longest freefall and fastest speed by a man through the atmosphere.



Senior Airman Chanelle Garrett and Ms. Aurora Acosta, both of the 49th Civil Engineer Squadron, assist one of the balloonists with the set up of Sky Candy, a brand new balloon, at Nennenger pad Saturday.

Tech. Sgt. Reny Nunag, 49th Fighter Wing command chief assistant, took advantage of a ride in "Second Time Around" with his six-year-old son, Brendyn. It was their first ride in a hot air balloon.



Holloman's information awareness office Combating computer vulnerabilities one keystroke at a time

by Tech. Sgt. Ray Bowden 49th Fighter Wing Public Affairs

Advances in computer and information technology have created a revolution in almost every walk of life and while most use this technology for good, there are those eagerly seeking any chance to exploit or hack into a secure computer system.

This is where Holloman's Information Awareness program comes into play.

The goal of this program is to ensure Airmen and wing-affiliated civilians who use telecommunications, network, radio and cryptographic devises during the course of their duties are properly trained to securely operate these tools and are also aware of their inherent security risks.

"No system is completely impervious to a hacker," said Master Sgt. Randolph McIntyre, 49th CS information assurance NCO in charge. "Vulnerabilities in operating systems do exist and can be exploited."

A vulnerability is any condition that can be exploited, such as an untrained computer user.

Taking steps to eliminate these vulnerabilities whatever their origin is the job of the Network Control Center and the IA office.

According to Tech. Sgt. Jason Abshire, 49th Fighter Wing information systems security manager, Air Force Informa-



Sergeant Abshire is responsible for approximately 5,000 wing computer accounts, including the SIPRNET, a secure network used to transfer classified messages.

tion Awareness is critical to the secure operation of Air Force computer networks.

"Given the mission at Holloman, we are a likely target to hackers. The IA computer- based test should make everyone aware of suspicious network activity. This will mitigate much of the risk," he said.

Information awareness is crucial to the Air Force maintaining impenetrable lines of communication and staving-off any attempt to breach network security.

"Information awareness is a multi-faceted discipline that provides an umbrella of security to our network," Sergeant Abshire said. "If Airmen don't understand basic information awareness principles, they put lives and the mission at risk."

Sergeant Abshire is responsible for ensuring Holloman's Information Awareness program is viable. One of his main methods for doing so is making certain all of Team Holloman takes the IA CBT test.

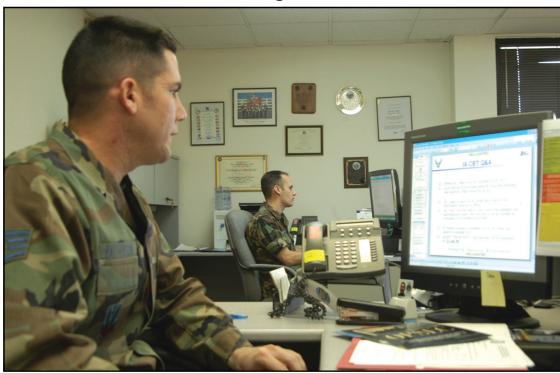
The IA CBT is an annual certification designed to inform all base computer users about potential threats existing in the computer or 'cyber world' and how they can play a major role in combating these threats.

Sergeant McIntyre said the Information Awareness test is intended to educate all computer system users.

"Untrained users can lead to

system vulnerabilities and system vulnerabilities can result in a nonfunctioning computer system or compromised information," he said. "The biggest problem any base would face is an undetected intrusion, or one which is not reported."

Security vulnerabilities such as the ones described by Sergeant McIntyre may result in information compromise or the shutting down of



Photos by Tech. Sgt. Ray Bowden

Staff Sgt. Jeff Patterson (left), 49th Communications Squadron information assurance manager, designs a slide show to illustrate problems associated with the information awareness computer based tests for an upcoming commander's call, while Tech. Sgt. Jason Abshire, 49th CS information systems security manager, creates a computer program designed to check the list of Holloman computer users to verify their IA CBT compliance.

the entire network.

According to 1st Lt. Derek Nivens, 49th CS information systems flight commander, the security of our nation depends upon the continuity of Department of Defense information systems.

"Advances in information technology have made information systems easier to use, less expensive and more available to a wide spectrum of potential adversaries," he said. "The 49th Information Awareness program is working to keep Team Holloman safe from these adversaries."

The next time you are due for the IA CBT and think you don't have time, you might remember that while advances in computer and information technology have led to incredible innovations, they have also provided a door for hackers, terrorists and criminals to pry open.

According to the 2005 Federal Bureau of Investigation Computer Crime Survey:

· Nine out of 10 organizations in the country are victims of a computer security incident and one-fifth of these organizations are breached more than 20 times a year.

· Approximately two-thirds of these organizations suffer financial loss as a result of the cyber incidents.

· Nearly nine out of 10 organizations experienced computer security incidents in a year's time; 20 percent indicated they had experienced 20 or more attacks.

· Viruses affected 83.7 percent of business and one in five organizations said they experienced network or data sabotage.

· Over 64 percent of businesses incurred a loss. Viruses and worms cost the most, accounting for \$12 million of the \$32 million in total losses.

· Attacks came from 36 different countries. The U.S. (26.1 percent) and China (23.9 percent) were the source of over

half of the intrusion attempts, though masking technologies make it difficult to get an accurate reading.

· Most businesses said they installed new security updates and software following incidents, but advanced security techniques such as smart cards were used infrequently.

· Forty-four percent reported intrusions from within their own organizations, suggesting the need for strong internal controls.

Sergeant Abshire advises anyone who believes their computer security to have been compromised or affected by a virus to disconnect their the local area network line, leave their computer on and immediately report to their office or flight Client Service Administrator. If your CSA is unavailable, contact the CS Help Desk at 572-3000.

Team Holloman members with questions concerning the IA CBT may contact their designated office or flight Client Service Administrator.

BASKETBALL SCOREBOARD

Large Unit Intramural Basketball League

Team	Won	Lost	Tie	Pct.	Streak	PF	PA
49 MXS	5	0	0	1.000	Won 5	300	182
49 MDG	4	1	0	.800	Lost 1	237	151
49 MMG	2	2	0	.500	Won 1	119	153
49 AMXS	1	2	0	.333	Won 1	141	149
49 LRS	1	2	0	.333	Won 1	105	147
49 AMXS/AMMO	1	3	0	.250	Lost 2	131	180
49 SFS	0	4	0	.000	Lost 4	71	142

Small Unit Intramural Basketball League

Team	Won	Lost	Tie	Pct.	Streak	PF	PA
46 TG	5	1	0	.833	Won 1	352	245
49 OSS A	4	2	0	.667	Lost 1	348	276
49 SVS	4	2	0	.667	Won 2	334	302
49 CONS	4	2	0	.667	Won 2	282	257
49 OSS B	1	5	0	.167	Lost 2	252	333
49 CS	0	6	0	.000	Lost 6	224	379

Over 30 Basketball League

Team	Won	Lost	Tie	Pct.	Streak	PF	PA
46 TG	5	0	0	1.000	Won 5	308	202
49 MDG	4	1	0	.800	Won 2	242	153
49 MXG	3	2	0	.600	Won 1	270	250
49 LRS	3	2	0	.600	Lost 1	207	170
49 SFS	2	2	0	.500	Lost 1	169	161
49 OSS	1	3	0	.250	Won 1	143	199
49 MMG	1	4	0	.200	Lost 3	179	217
Lady Nighthawks	0	5	0	.000	Lost 5	172	338

Submission guidelines

Submissions to the *Sunburst* are due by close of business Friday one week prior to the expected publication date.

For consideration, submissions may be e-mailed to 49fw.pa.sunburst@holloman. af.mil or brought to building 29, suite 2800.

Submissions to the *Sunburst* must include: event title, date, time, place, a brief description of the event, the first and last names and ranks and a phone number or e-mail address for contact information.

Meeting deadlines does not guarantee that information will run. All information must be edited before being published in the *Sunburst*, and submissions run on a priority, space-available basis.

COMMENTARY

Customers count, even in periods of low manning

Attitude, proactiveness, job knowledge, asking for help crucial elements

by 1st Lt. Chris Mahaffey

49th Operations Group Executive Officer

In the current world of decreased Air Force manpower, responses to customers such as "I can't do that now" or "I'm sorry, we don't have enough personnel," seem all-too-common.

While there's no question today's Air Force requires us to do more with less, low manning should not be an excuse to provide sub-par customer service.

There are four areas upon which we may concentrate to assist us in dealing with low-manning: attitude, job knowledge, being proactive and knowing when to ask for assistance.

Providing good customer service in today's work environment starts with attitude. Projecting a positive attitude in frustrating situations is crucial, as the attitude conveyed is often contagious to co-workers and customers. There are alternatives to any negative situation and every interaction with a customer is an opportunity to provide a solution. Helping in a difficult situation makes a huge difference; even making an attempt goes a long way. Be positive – while the easy answer may be "no," it's rarely the best answer.

Job knowledge is crucial. Knowing your responsibilities forward and backward leads to successful customer interactions. If training is not provided on a recurrent basis, take the initiative and seek out additional means of acquiring further knowledge. The internet is a fantastic source of information and provides an excellent resource for many jobs.

Perhaps the best source of information is experienced co-workers. Often they are more knowledgeable and can assist better than any formal training. Seek out the experienced and soak up their knowledge.

Additionally, be proactive. Flexibility and a forward-thinking mentality can increase customer satisfaction 100 percent. Consider the following example: a restaurant patron requested margarine which wasn't available at the time. The restaurant owner was alerted to the complaint, went to the local grocery store, purchased the margarine and delivered it to the patron. Needless to say, the patron was delighted. While methods for uncovering solutions are discovered frequently, they are only worthwhile when they are acted upon.

Finally, don't be afraid to ask for help. Similar to acquiring job knowledge, asking co-workers for assistance may provide unlimited solutions, thus ensuring employees are capable of solving customer problems at the lowest level. Don't ask for help in an attempt to "pass the buck." However, there's nothing worse than requesting help from others, who are equally task-saturated, to do your work while you focus on alternate, lower priority items. Ask for help when you need it, not when it's easier for someone else to do the job.

The next time you're having one of those days, consider these aids to get you through periods of low manning. Remember, the customer is the one you are trying to help.

On the side

- Customers should be on time for their appointments and providers should assist them in as timely a manner as possible.
- Do not tell customers "no" simply because you do not have an answer to their question. Instead, take their number and call them back after you've researched the issue.
- The simple act of smiling may ease tension for both parties.

Integrated Delivery System

Base theater

2 p.m. Wednesday: Suicide Prevention and Violence Awareness 3 p.m. Wednesday: Sexual Assault Prevention and Response

Alcohol and Drug Abuse Prevention & Treatment (ADAPT)

Wednesdays - Responsible drinking classes

Chapel

Feb. 11: Valentine banquet5 p.m. Protestant service - renewal of marriage vows6 p.m. Social and dinner

Contact the chapel at 572-7211 to RSVP and for details.

Family Advocacy Program

9 a.m. Feb. 8: Indoor playday (Community Activities Center)

Airman & Family Readiness Center

6 p.m. Feb. 8: Families Apart dinner chapel annex) Call 572-7754 for more information.

View from the top

Across

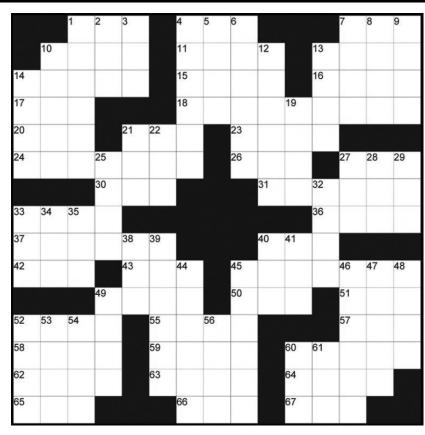
- 1. Fringe
- 4. Cable movie channel
- 7. Swab
- 10. Fancy mushrooms
- 11. Law & Order actress Elisabeth
- 13. Undoing
- 14. Rope plant
- 15. Car racing league
- 16. Singing voice
- 17. Dab
- 18. Banister
- 20. Anger
- 21. Quaff
- 23. Tense
- 24. AFMC commander
- 26. Wane
- 27. USAF Intel org.
- 30. Approves
- 31. Atlantic Ocean sea in northern Europe
- 33. Mocked
- 36. Forget
- 37. Brook
- 40. Neither's partner
- 42. Bad review
- 43. Unused

- 45. AFRC commander
- 49. Domini
- 50. Hearing instrument
- 51. Western Saharan river Rio
- de _
- 52. Roman garb
- 55. Lullaby
- 57. Mork's home world
- 58. Grad
- 59. Obstruct
- 60. Lake transport
- 62. ACC commander
- 63. Zeus' wife
- 64. Dutch colonist in South Africa
- 65. Goddess of the dawn
- 66. Boat handling term
- 67. Cunning

Down

- 1. PACAF commander
- 2. Federal environmental org.
- 3. Singer Torme
- 4. Rose
- 5. Beetle Bailey's Walker
- 6. Mass. politician Rufus
- 7. West Africa country
- 8. Atop

- 9. Slave
- 10. 1, 2, Step singer
- 12. AMC commander
- 13. Thai currency
- 14. _____ and Span cleaner
- 19. Gitmo home
- 21. Question
- 22. ___ Angeles
- 25. Deposit
- 27. Cash machine
- 28. 3, to Julius Caesar
- 29. Perform
- 32. AFSPC command-
- 33. Cleo killer
- 34. School org.
- 35. Sea bird
- 38. Actress Heche
- 39. Person having admirable characteristics
- 40. Gun lobby
- 41. Paddle
- 44. AFSOC commander
- 45. Panhandler
- 46. AETC commander



- 47. Mistake
- 48. Coupling
- 49. Item for 45 down
- 52. Grab
- 53. Margarine
- 54. ___ and Dolls
- 56. Northern Lights writer Roberts
- 60. NBC rival
- 61. Earthlink competitor

Answers on page 21

BRIEFS

Retirement

Senior Master Sgt. David A. Urdahl is retiring after 24 years of service. His retirement ceremony will be held at 10 a.m. Feb. 15 in the Sierra Room of the Officers' Club.

Heritage center

Starting Saturday, the Heritage Center will be open from 11 a.m. to 5 p.m. every Saturday to all ID card holders.

Fundraiser

The 49th Comptroller Squadron Unit Advisory Committee is taking orders for candy roses with attached messages to be delivered on base for Valentine's Day. The cost is \$2.50 per rose or three for \$6. Ordering will be available until Feb. 13. The committee will also sell roses Feb. 14 in the break room of building 29.

To order, call Senior Airman Melissa Hedger at 572-3543 or Airman 1st Class Traci Hardaway at 572-3778.

Found

The 49th Security Forces Squadron has nine Playstation 2 video games found at the park on Valencia Loop. The owner of the games can contact Security Forces Investigations at 572-7177 to claim the property.

Survey

The 2005 Community Assessment Survey is just around the corner. The survey runs from March 15 to May 1. The results of the survey will be used to better respond to the needs of the Holloman community.

If you are selected to participate in the Web-based survey, please complete the survey. Computers are available at the Airman and Family Readiness Center, base library and the Community Center.

Awards luncheon

The annual 49th Fighter Wing Communications and Information Professional of the Year Awards Luncheon will be held at 11 a.m. Feb. 6 at the Oasis Enlisted Club

Please call your group representative at the following numbers for cost and meal choices no later than Tuesday:

49th MMG: 572-5417 49th MXG: 572-7703 or 572-5066 49th FW: 572-5571 49th OG: 572-7094 49th MSG: 572-1542 or 572-3061.

Legal office changes

Due to manpower shortages, until further notice, legal assistance will be offered from 9 a.m.

to 11 a.m. Tuesdays and 2 p.m. to 4 p.m. Thursdays by appointment only. Walk-in service will no longer be available for wills, living wills or advance medical directives, or if you wish to speak with an attorney.

Notaries and Powers of Attorney will continue to be provided on a walk-in basis from 7:30 a.m. to 4:30 p.m. Monday through Friday. Claims service will continue to be available by appointment only. For more information, call 572-7217.

Ministry night

The Protestant parish is holding a ministry night from 5:15 p.m. to 7 p.m. every Tuesday at the base chapel. The night opens with a light dinner provided by the chapel followed by Bible studies for men, women, teens and children. Child care is available at the chapel. For more information, call the chapel at 572-7211.

Alamogordo science fair

The Alamogordo Public Schools are in need of volunteers to help judge science fair projects for the city science fair Feb. 4. Volunteers will judge projects ranging from grades K-5. For more information, call Ms. Tammy Reed at 491-9683 or by e-mail at bigdogweb@msn.com.

Junior ROTC

Air Force Junior Reserve Officer Training Corps is opening 75 new units at the beginning of the 2006-2007 school year. There will be 150 positions open for retired or soon-to-be retired officers and NCOs in high schools throughout the nation. All applicants must be retired from active duty less than five years from the effective date of employment. This may be waived in exceptional cases. If still on active duty, applicants must have applied for retirement to be effective within six months.

Instructors must meet Air Force weight and body fat standards and have high standards of military bearing, appearance and moral character. Officers must have a baccalaureate degree or higher from an accredited institution. NCOs must have a high school diploma or equivalent, and a minimum of an associate's degree will be required in the near future.

Instructors wear Air Force uniforms and are expected to maintain appearance standards. In addition, they receive, at a minimum, a salary equal to the difference between their retirement pay and their active-duty pay and allowances.

For more information, call

1-866-235-7682, ext. 35275 or 35300. The DSN is 493-5275 or 493-5300.

For a list of current openings, go to www.afoats.af.mil/AFJROTC/instructors.asp.

Award authorization

The Humanitarian Service Medal, the Air Force Service Medal and the Air Force Civilian Service Medal have been approved for personnel who supported relief efforts for hurricanes Katrina and Rita.

The HSM is authorized for personnel supporting immediate relief operations in the area of eligibility of Alabama, Louisiana, Mississippi and Texas for at least one day from Aug. 29 to Oct. 13.

Only one HSM, AFSM, or one of each (if appropriate) may be awarded under this authority. To verify entitlement to these awards, individuals should provide source documentation – assignment orders, TDY orders or travel vouchers, decoration citations or performance reports – that shows the operation being supported, the location and the duration of service in the qualifying operation.

For more information, contact the Military Personnel Flight customer service office at 572-7277.

BRIEFS

Scholarships

The Holloman Officers' Spouses Club will award \$12,000 in scholarships to local students attending college during the 2006-2007 academic year. Scholarship amounts vary from \$1,000 to \$3,000.

Applicants must be a spouse or dependent child of an active duty, retired, POW/MIA or deceased Air Force member of the Holloman or White Sands Missile Range communities.

Applications are available at the Alamogordo, Tularosa and Cloudcroft high schools, the base library, education office and the Airman and Family Readiness Center. The application is also available online at www.hollomanosc.com and must be postmarked by March 15.

For more information, call 443-0141 or 479-9468.

Reenlistment considerations

Below are some things to consider if you would like to continue your Air Force career and do not have U.S. citizenship:

Reenlistment: You will not be able to re-enlist until U.S. citizenship is obtained. You will also not be able to receive a bonus until you re-enlist.

PME attendance (Airmen Leadership School): You can only attend if you are able to obtain the retainability.

Promotion: You cannot pin on staff sergeant until you have attended ALS.

Retraining: You are unable to retrain if you cannot acquire the required retainability.

Assignments: You are not eligible for assignments requiring a security clearance.

Security clearance: You cannot obtain a security clearance without U.S. citizenship.

Commissioning programs: You are not eligible to apply without U.S. citizenship.

PALACE Chase/PALACE Front: You are not eligible to apply without U.S. citizenship.

The Military Personnel Flight can assist with obtaining citizenship. For more informa-

tion, contact Ms. Darlene Hale at 572-0070.

Lodging

Have family visiting and no space? Check with the Holloman Inn for space-available rooms. For more information, stop by the lodging front desk or call 572-3311.

Chess club

The chess club meets at 5 p.m. every Thursday at the Whispering Sands Community Center.

Child care

The Family Child Care Program, in cooperation with the Air Force Aid Society and the Airman and Family Readiness Center, provides 20 hours of free child care for families involved in a PCS move. This care is available for 60 days prior to and 60 days after the move. All active duty members are eligible for this program. For more information, contact the Family Child Care Program at 572-5848 or the AFRC at 572-7754.

Travelers welcome

The Information, Tickets and Travel office is open at the Whispering Sands Community Center. Tickets for theme parks and other events are available for purchase. Call 572-7476 for more information.

Martial arts

The Fitness and Sports Center offers Kuk Sool Won martial arts classes 5 p.m. every Monday, Wednesday and Friday. Classes are for ages 13 and older. Call 572-3229 to sign up.

Cycling

The Fitness and Sports Center would like to host an indoor cycling class, but 15 participants are needed. If you are interested, sign up at the front desk or call 572-3229.

STARS volunteers

Students Taking All the Right Steps program is in need of volunteers. This program is part of Big Brothers/Big Sisters. Volunteers give one hour a week helping children improve in reading or math. There are currently more than 100 students in need of tutors. For more information, call 434-3388.

Childcare certification

Military dependents living on base must be licensed to provide childcare services in their government quarters for more than 10 hours per week on a regular basis. For more information, call the Family Child Care Program at 572-5848.

RIDE on

Holloman's safe alternative to driving under the influence of alcohol, 572-RIDE, is in need of volunteers. Last fiscal year the organization picked up more than 800 Team Holloman members. For more information call 572-RIDE.

Volunteers needed

The Red Cross is taking applications for volunteers to work in the medical clinic, education office, the schools and the Red Cross office on base. The Red Cross will help pay for childcare and also offers free classes for volunteers. If you are interested in volunteering your time, please contact Ms. Ronda Robert at 439-7959.

Operation We Do Care

Operation We Do Care is looking to fill volunteer positions in grant writing and sales. If interested, please contact sue@operationwedocare.org or call 479-9680.

HOSC thrift shop

The Holloman Officers' Spouses Club thrift shop will be open 10 a.m. to 2 p.m. Tuesday and Thursday and 10 a.m. to 1 p.m. Saturday. Consignments are accepted 10 a.m. to noon Tuesday and Thursday.

To prevent removal of items from our donation bins without authorization, please bring multiple donations or large donations by during operating hours or call 479-0529 to arrange for a special time to drop the items off.

BRIEFS

Briefings

Monthly suicide prevention/violence awareness/Sexual Assault Response Coordinator briefings are held 2 p.m. to 4 p.m. the first Wednesday of each month at the base theater.

Airman's attic

Airman's Attic is open 10 a.m. to 2 p.m. Monday, Wednesday and Friday, and 10 a.m. to 2 p.m. every second Saturday of each month. Donations are preferred during operating hours. For more information, call 572-2577.

At the Flick

Coming up at the Flickinger Center for Performing Arts in Alamogordo:

"Todd Green," 7:30 p.m. today. Tickets are \$7 to \$28. Todd Green is a multi-instrumentalist who performs all-original music nationally in the fine arts and college markets.

For more information or to purchase tickets, visit the Flickinger Center at 1110 New York Ave. or call 437-2202.

Film festival workshop

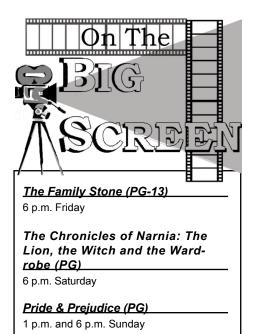
The White Sands Film Festival, scheduled Feb. 23-26 in Alamogordo, has announced two seminars this year.

Author and screenwriter Mr. Sam Smiley will explain the essential principles of screen writing and the key steps in creating a saleable script in "Screen Writing -- The Focus on Plot

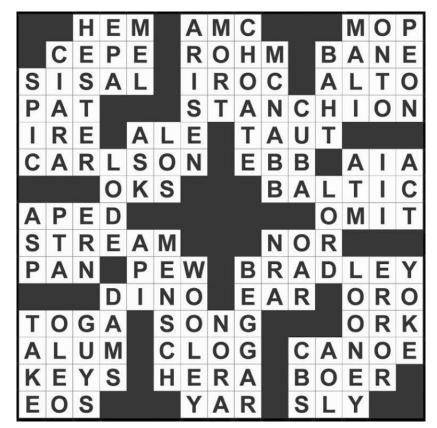
and Character," 1 p.m. to 2:15 p.m. Feb. 24 in the atrium of First National Bank on 10th Street in Alamogordo.

Mr. Don Finn, casting partner of Mali Finn Casting in Los Angeles will explain what casting directors look for in "Auditioning for Film: The Art and the Business," 9:30 to 10:50 a.m. Feb. 26 in the atrium of First National Bank.

For more information on the White Sands Film Festival, call the Flickinger Center at 437-2202 or visit www.whitesandsfilmfestival. com.



Crossword answers



Answers from page 17

BASE BEAT



The 49th Security Forces Squadron handled the following incidents from Jan. 17 to Monday:

Tickets issued

Nine tickets were issued: five for failure to stop, two for improper turning or failure to use a turn signal, one for driving on expired registration and one for a parking violation.

Property loss, damage or theft

- Jan. 21: An NCO reported his car had been keyed while parked on Langley Court.
- Jan. 21: An NCO reported a domestic disturbance and assault resulting in damage to government property on Eddy Place.
- Jan. 23: An NCO reported finding a hole in the wall of the third floor day room of dormitory 340.

Patrol response

- Jan. 20: A civilian made a wrong turn at the La Luz
- Jan. 22: A dependent reported finding two stray canines. The animals were turned over to their owner the next day.
- Jan. 23: An Airman reported a suspicious package at building 1265. The package was determined to be non-hazardous.
- Jan. 23: A civilian reported a minor accident involving two personally-owned vehicles at the intersection of Delaware Avenue and Fourth Street.

Chapel services

Weekday Masses – 11:30 a.m. Monday, Wednesday, Thursday and Friday.

Sunday – Catholic Mass, 9 a.m. and 5 p.m.

- Sacrament of Penance, 4 p.m.
- General Protestant Worship Service, 11 a.m.
- Protestant Sunday School is 9:30 a.m. and Catholic Religious Education is 10:30 a.m. at Holloman Intermediate School.